

WEEKLY UPDATE

10-14-2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. We are happy to report that we have not had any confirmed cases of COVID-19 in our facility since the onset of this virus. Our staff has worked very hard to maintain high standards for infection control and prevention, both inside our facility and out in our community.

While we are extremely happy that nobody in our facility has tested positive for COVID-19, we do recognize we are still dealing with an extremely contagious virus, and as we open the doors for visitation, we must be more vigilant than ever in practicing infection control and prevention. As we have previously shared, there are many factors that determine whether a facility is allowed to have visitors, up to and including our county's COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility.

We are in the process of applying with Texas Health and Human Services for Facility visitation.

Also, we are beginning visitation for Essential Caregivers who have been designated by the resident as someone who provides regular care and support to the resident. Each resident may have up to two (2) Essential Caregivers, but only one can visit at a time. Essential Caregiver visits will be limited in time depending on what our facility can safely accommodate. The visits will occur in designated areas which can be outdoors, in the resident's room or in any area of the facility that limits movement through the facility and interaction with other residents. If you have been designated as an Essential Caregiver, we will provide you with more specific procedures to ensure a safe visit with your loved one. If you wish to become an Essential Caregiver, please discuss this with your loved one or his/her legally responsible party and notify the facility.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 469-957-0100.

Sincerely,

David Pennybacker

David Administrator
Administrator